

WORK EXPERIENCE

Apple

Technical Expert, World Trade Center, New York/Omaha 2016 - Present

- Partnering with multiple leads to curate training for 100+ technicians to build peer relationships, partner different strengths and fields of opportunities to promote growth. Recognizing behavior and skills that can benefit each other
- Facilitating bi-monthly, internal focus groups I developed to collaborate and improve upon communication strategies within team

Regulatory (Emergency Features) Software Pre-release Testing, Career Experience, 2021

- Tested across layers on groundbreaking cellular technologies
- Identified issues in core cellular technologies that solves everyday problems for customers.
- Worked with multiple team mates to coordinate different tests for each software build
- Record data logs and create related ticket submissions with accurate information on issue

Lore Party

Writer, Producer, Host, Researcher, Streamer 2016 - Present

- Project manage with team curating scripts based on analytical thesis to maintain, record, and host multiple shows, producing over 200 episodes.
- Communicating with and interviewing Actors, game developers and game storywriters.
- Understanding of Logic Pro, Pro Tools, iZotope software, and studio, field and post-production audio work, Google Suite (Gmail, Google Calendar, Sheets, Slides, etc) and DocuSign
- Managing SEO and SEM as well as working with a CMS for website as well as work on marketing campaign workflows, timeline development and asset management to increase brand awareness as well as create detail oriented logos, script development and social media workflow

Social Media Coordinator

Prairie Strategies 2020 - 2021

- Performed research and wrote content based on candidate and campaign platform
- Developed compelling visual content - photo, video, and infographics, schedule, and wrote daily updates for social media channels

Snowflake Video Productions

Editor 2016 - 2017

- Edited film - *Big Fish Blues* which won the International Film Expo award for Best Documentary
- Collaborated with Director and editing team, using Final Cut Pro

Rockville Centre Fire Department

Firefighter, Rockville Centre, NY May 2010 - Present

- As a Firefighter with seniority and officers training I manage and curate trainings with officers.
- I lead Firefighters during trainings and during fire calls. Coordinated with officers and chiefs to help create picture of scenario and create plan of action.
- Manage Firefighters during calls based on skill set and instruct at the same time
- Create study sessions and extra trainings for Firefighters who would like to go over specific aspects of fire fighting

EDUCATION/SKILLS

University of Nebraska Lincoln

Political Science, 2014

Native in English - Beginner in Spanish (7 years studied), Korean, Japanese

Google Digital Marketing, Apple iOS Qualification, Apple Service Fundamentals Certification, ACiT 2017 iOS Service Certification, ACiT 2016 iOS Service Certification, EMT Certification, Firematics Officer Training

HOBBIES & INTERESTS & OTHER RELEVANT ACTIVITIES

Fire Fighter, EMT, Voice Actor, Video Game Streamer, Gunpla builder, Anime, PC building